

# Pay back your Cisco UC500 investment

Appliance solution  
for Cisco UC500

Using the best of breed technologies which deliver immediate return on investment to Cisco customers.

Achieving cost-savings up to 90% on fixed to GSM and GSM to fixed calls.

Optimising your IP telephony infrastructure using features such as fax and SMS to email.



*The QuesCom Appliance, fully integrated with Cisco UC500 series*

## Reduce your costs

The QuesCom solution for UC 500 directly connects the PBX to the public GSM network avoiding the need to route calls to cell-phones over the standard landline. By converting fixed-to-mobile calls into mobile-to-mobile, the average rate of these calls is reduced by 50% and up to 90 % for calls when using corporate SIM tariffs.

The QuesCom solution for UC500 is an IP/GSM gateway providing two simultaneous calls to mobile.

## Save time and money with fax-to-email

There is no longer the need to print faxes and wait for fax to arrive ! With the QuesCom solution, you can now receive and send your faxes via e-mails. In one click, the documents are compiled and fully edited using the corporate fax model. Directly access your faxes from your computer and manage them when travelling! Resulting in an increase on productivity and further cost reduction and guaranteeing the confidentiality of your documents.

## Generate leads with efficient marketing campaigns

The QuesCom solution delivers a simple and effective way to send faxes to your contacts.

You can define a mailing-list, gather several documents, fax them instantly or later.

The QuesCom solution manages Fax & SMS mailings.

## Secure and backup your faxes

More savings can be achieved with QuesCom solution as it records, archives, shares and monitors all incoming and outgoing faxes either in your personal email or via a corporate server.

Faxes are part of your EDM (Electronic Data Management).

## Improve on your customer satisfaction with SMS

SMS alerts provide value added information to your customers (i.e. deliveries, product availability, tracking numbers,...).

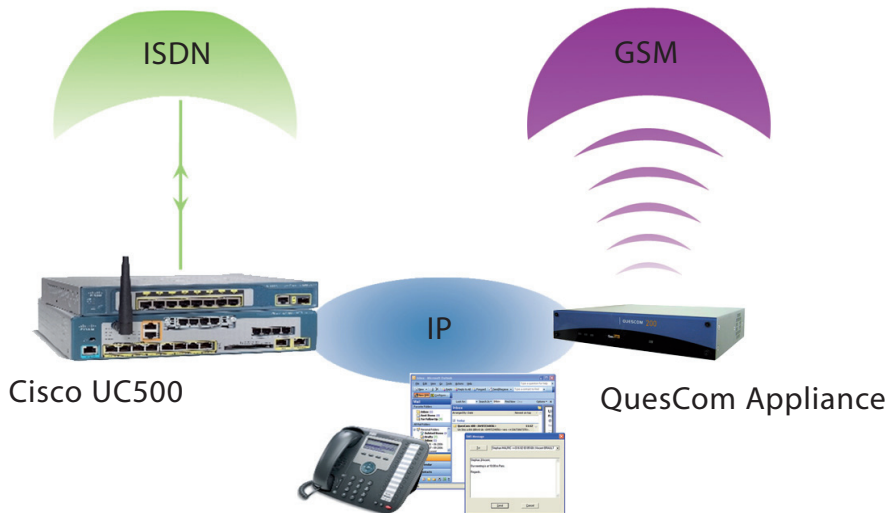
Keeping in touch with your mobile users at all times and improving their productivity by using simple tools to send SMS from their PCs. Connected to your information system, the QuesCom solution for UC500 will automatically send SMS according to your specific profiles.

**QuesCom**  
The Power of Voice & IP

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Cisco Unified Communications 500 Series for Small Business, a critical part of the Cisco Smart Business Communications System, is a unified communications appliance for small businesses that provides voice, data, voicemail, Automated Attendant, video, security, and wireless capabilities to support up to 50 users.



VoIP-GSM gateway

Fax to email (T.38)

Incoming & outgoing SMS

Fully integrated with Cisco  
UC500

Winning combination of  
QuesCom & Cisco



## QUESCOM APPLIANCE FOR CISCO UC500

2 simultaneous IP/GSM calls  
10 users for Fax and SMS  
4 simultaneous faxes  
2 simultaneous SMS  
H.323 and SIP support  
Remote system monitoring capabilities  
Part Number: BOX-UC500-2G

## CISCO UNIFIED COMMUNICATIONS 500 SERIES

Cisco Unified IP phones, including wireless handsets and Session Initiation Protocol (SIP) phones  
Cisco Unified Communications Manager Express for call processing  
Cisco Unity® Express for voice messaging and Automated Attendant  
Support for Cisco Unified CallConnectors for integration with Windows PC applications  
LAN switching: Integrated Power over Ethernet (PoE) switch, and ability to expand through Cisco Catalyst® Express 520 Series Switches  
Firewall and VPN capabilities  
Optional integrated wireless LAN (WLAN) capability on some models or external access points and Cisco Wireless LAN Controller Modules  
Cisco Configuration Assistant for GUI-based customization of the solution  
Optional remote system monitoring capabilities

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